

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

Springfield, IL 62721  
Phone 217.789.5174  
dp2953@sbc.com

Regulatory Affairs

**SBC ORIGINAL**

January 20, 2005

**HAND DELIVERED**

Ms. Elizabeth A. Rolando  
Illinois Commerce Commission  
527 East Capital Avenue  
Springfield, Illinois 62794-9280

RE: ICC Docket 01-0662

01-0662  
Report

CHIEF CLERK'S OFFICE

2005 JAN 20 P 4:22

ILLINOIS  
COMMERCE COMMISSION

Dear Ms. Rolando:

Attached is the Tier II performance measure results for November 2004. The Tier II payment is subtracted from the overpayment balance pursuant to the Commission's Remand Order in Docket 01-0120 on May 11, 2004.

Any questions regarding this payment may be referred to me at (217) 789-5174.

Sincerely,

*Deno Perdiou (LB)*

Deno Perdiou  
Director, Regulatory Affairs

Attachment

## SBC Midwest Tier 2 for November 2004 Performance

IL271 State Plan IL271

Officer	Perf.Month	St	PM	Metro	Trk	SUB MEAS NAME	Remedy
Gutierrez/LOC-Brannock/Ntwrk	1-Nov04 Original	IL	114	ALL	1757	% Premature Disconnects (Coordinated Cutovers)-FDT-LNP W/Loop	\$ 1,000
Brannock/Network	1-Nov04 Original	IL	67	CHICAGO SUBURBAN	314	Mean Time to Restore - UNE - DS1 Loop w/o Test Access (Hrs)-No Dispatch	\$ 1,800
Brannock/Network	1-Nov04 Original	IL	59	CHICAGO	2086	% Trouble Reports Within 30 Days (I-30) of Installation-EELs-Digital	\$ 600
Brannock/Network	1-Nov04 Original	IL	54.1	CHICAGO	1743	Trouble Report Rate Net of Instal & Repeat Rpts-Resold Specials-VGPL	\$ 800
Brannock/Network	1-Nov04 Original	IL	54.1	CHICAGO SUBURBAN	1743	Trouble Report Rate Net of Instal & Repeat Rpts-Resold Specials-VGPL	\$ 600
							<b>\$4,800</b>

0120 Recovery Balance	\$ (1,474,000)
Nov 04 Tier 2 deduction	\$4,800
Balance of recovery dollars to be applied to future months	\$ (1,469,200)